Towing Bill of Rights

- 1 You have the right to decide who can tow your vehicle and to what location unless otherwise directed by police.
- 2 A permission to tow form must be signed before towing starts, unless you have an auto club membership.
- 3 The towing company must provide you with an itemized invoice, before receiving payment.
- The final bill cannot be more than 10% above the quoted price.
- 5 If you choose, you can pay by credit card.
- During business hours, you can access your vehicle to get your personal items, while it's stored at a towing facility.
- A tow operator must notify you where your vehicle will be towed.
- 8 Tow operators must disclose if they are receiving a financial incentive for towing your vehicle to a particular vehicle storage facility or repair shop.

®CAA trademarks owned by, and use is authorized by, the Canadian Automobile Association.

