

Our Commitment to Safe Travel

As we welcome you back onboard our excursions, Journeys by CAA Niagara's goal is to ensure the health and safety of our passengers and teammates, while providing greater peace of mind during your journey. We are introducing enhanced health and safety protocols to our already established standards of cleanliness. Rest and relaxation should be your only focus while on tour with us!

Pre-Travel



Enhanced Pre-Screening

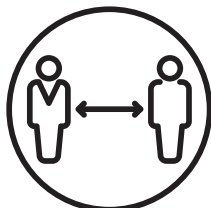
All passengers, tour directors and coach drivers will receive health screening prior to tour departure, including a touchless temperature-check, and must complete a personal wellbeing waiver prior to departure.



Extended Safety Standards with Trusted Partners

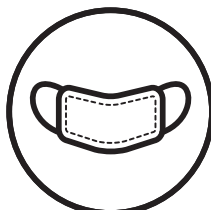
Journeys by CAA Niagara is working exclusively with partners and establishments that consistently adhere to government health and safety standards.

Onboard



Physical Distancing

Passengers will be requested to maintain a minimum distance of 6 feet (2 meters) from other passengers, and our teammates, whenever possible. Tours will operate at a reduced passenger capacity with strategic seat spacing among passengers onboard the coach.



Personal Protective Equipment

All passengers, teammates and coach drivers are asked to bring a face covering & wear it whenever physical distancing could be or is an issue, including onboard the coach and inside venues. All local bylaws regarding face coverings for venues are to be followed by passengers and our teammates.



Increased Sanitation Measures

Journeys by CAA Niagara has implemented frequent sanitation of all high touch areas inside the coach, including handrails, washrooms and door. Hand sanitizer and alcohol-based disinfectant wipes are available to everyone throughout the tour.

Sharing the Responsibility

We ask all passengers to bring required personal protective equipment, including face coverings and fragrance-free disposable wipes and hand sanitizers. If required, additional disposable face coverings, gloves, and wipes are available for distribution on all tours. Additionally, we encourage the practice of good hygiene habits throughout the day, including washing your hands often with soap and water, using alcohol-based hand sanitizer if hand washing is not possible, sneezing and coughing into your sleeve, discarding used tissues in receptacles and washing your hands afterward and avoiding touching your eyes, nose or mouth.

Please do not travel if you feel unwell, display any of the COVID-19 symptoms, or have been exposed to someone who has coronavirus.

Please visit caaniagara.ca/safetravel for more details.

All health and safety standards will be reviewed daily and will be adjusted as required.