

Safe Travel Commitment

Journeys by CAA Niagara's goal is to ensure the health and safety of our passengers and teammates, while providing greater peace of mind during your journey. We have introduced enhanced health and safety protocols in conjunction with the Travel Industry Association of Ontario to allow travellers to recognize businesses that have adopted a globally standardized health and hygiene protocol to ensure you experience Safe Travels.

Pre-Travel



Enhanced Pre-Screening

All passengers and tour directors will receive health screening prior to tour departure, including a touchless temperature-check, and must complete a personal wellbeing waiver prior to departure.



Vaccination Policy

At this time for all 2021 tours, passengers are required to be fully vaccinated, with two doses of a Canadian approved vaccine at least 14 days prior to departure and when requested, provide documentation.

**Exceptions may apply to children who do not qualify for vaccination, depending on destination regulations.*



Extended Safety Standards with Trusted Partners

Journeys by CAA Niagara is working exclusively with partners and establishments that consistently adhere to government health and safety standards.

Onboard



Physical Distancing

Passengers are required to maintain a minimum distance of 6 feet (2 meters) from other passengers, and our teammates, whenever possible. Tours will operate at a reduced passenger capacity with strategic seat spacing among passengers with no seat rotation onboard the coach.



Personal Protective Equipment

All passengers, teammates and coach drivers are asked to bring a face covering and wear it whenever physical distancing could be or is an issue, including onboard the coach and inside venues. All local bylaws regarding face coverings for venues are to be followed by passengers and our teammates.



Increased Sanitation Measures

Journeys by CAA Niagara has implemented frequent sanitation of all high touch areas inside the coach, including handrails, washrooms and doors. Alcohol-based hand sanitizer and disinfectant wipes are available to everyone's use throughout the tour.

Sharing the Responsibility

We ask all passengers to bring required personal protective equipment, including face coverings and fragrance-free disposable wipes and hand sanitizers. If required, additional disposable face coverings, and wipes are available for distribution on all tours.

Please do not travel if you feel unwell, display any of the COVID-19 symptoms, or have been exposed to someone who has coronavirus.

Please visit caaniagara.ca/safetravel for more details.

All health and safety standards are continuously reviewed and will be adjusted as required.

